## **Frequently Asked Questions**

### 1. I am a retired health professional. How can I get my license reinstated to vaccinate?

The New Jersey Division of Consumer Affairs is allowing eligible healthcare professionals whose licenses have been inactive for *five years or less* to reinstate their license At NO COST in support of New Jersey's COVID-19 response. In order to administer vaccinations, retired or inactive licensees would need to reactivate their licenses before being eligible to do so as a volunteer. You can reactivate your license at the following website <a href="https://www.njconsumeraffairs.gov/COVID19/Pages/C19-Re-activation.aspx">https://www.njconsumeraffairs.gov/COVID19/Pages/C19-Re-activation.aspx</a>

Out of state professionals can apply for temporary expedited licensure in NJ. Here:

https://www.njconsumeraffairs.gov/Pages/Temporary-Emergency-License-for-Out-of-State-Practitioners.aspx

## 2. I registered to volunteer in my county's MRC. What can I expect next?

Based on your county of residence <u>or</u> specified preferred New Jersey county of volunteer service, a Medical Reserve Corps Unit Coordinator will contact you. If you do not hear back from a MRC Unit Coordinator within several days or more upon submitting a <u>completed</u> volunteer application, please feel free to contact Julie Petix, State Coordinator, NJ Medical Reserve Corps; she may be reached at <u>Julie.Petix@doh.nj.gov</u>.

# 3. I'm having trouble registering in the NJLMN system. Who can I contact for technical issues?

Please email the NJLMN helpdesk at <u>njlmn@njlincs.net</u> for fastest response. There is unusually high volume but your email WILL be responded to as quickly as possible.

## 4. Do I need to include my medical license information or can I just wait until I am contacted? Is the information safe?

For individuals wishing to serve in the MRC using their professional healthcare clinical skills (e.g., nurses, pharmacists, physicians, paramedics), your license information <u>must</u> be provided on the volunteer application. It is securely stored and will not be shared.

#### 5. I want to volunteer. What do I need to do?

Please go to <a href="https://njlmn.njlincs.net">https://njlmn.njlincs.net</a> and click on "Register as an Existing or New MRC Volunteer!" Registration instructions can be followed from there. MRC Units are county based, and each county has at least one MRC Unit. On your application, please select the county in which you reside or wish to volunteer. The unit coordinator from that county will follow up with you.

## 6. What types of health professional are authorized to administer vaccines?

Please see Executive Directive 20-037, Authorization for Members of the Healthcare Provider Community to Conduct COVID-19 Vaccination Administration (January 6, 021), <a href="https://nj.gov/health/legal/covid19/ExecutiveDirectiveNo20-037">https://nj.gov/health/legal/covid19/ExecutiveDirectiveNo20-037</a> HCPVaccinationAuthorization.pdf

#### 7. Are skills other than vaccine administration needed?

In addition to skilled vaccinators, individuals with all types of skill sets (e.g., security, language translation/interpretation, education, warehouse operations, clerical, counseling) are very much needed.

# 8. The application asks for "organization" information. I'm retired and do not have an organization.

Please select "OTHER" and NA for any required fields that do not apply to you.

9. The system is asking me for a username to log in, I don't remember selecting a username.

The username is the email address you used to create the account. It can also be used for the Forgot Password link.

## 10. I signed up to volunteer in the Spring. Do I need to register here also?

The volunteer sign up process in the spring is different from this registration system. You do still need to create an account and register here.

#### 11. I created an NJLMN account. Is that all I need to do?

Once you have successfully created a NJLMN account, you must complete a MRC volunteer application, Log into your NJLMN account with the email used to create the account and...

Select the New Jersey Medical Reserve Corps red button



Then....MRC Application



You'll see a pop up window:

Your application will not be completed until you

- Select your county of residence,

- Complete the required fields

- And click the SAVE MRC Application button at the bottom of the form.

Click anywhere outside that popup and fill in the form. Make sure you complete all the fields with a red asterisk. When complete, scroll to the bottom of the page and press

## **SAVE MRC Application**

The application will be routed to the unit coordinator of the county you select.